

WSR *CONSULTING GROUP, LLC* (established 1988)

Consultants & Expert Witnesses in Computer Systems and Software Projects

Firm Resume

Areas of Expertise:

- ◆ **Industry Expertise**
 - Manufacturing
 - Wholesale & Distribution (warehousing, transportation)
 - Retail (front/back office, POS, forecasting, product planning)
 - Restaurant/fast food service (front/back office; POS systems)
 - e-business (new economy, internet, web 2.0)
 - Gaming (lotteries, casinos, ticketing systems)
 - Hospital/health care systems/HIPAA
 - Higher-education; Real estate investment; Mortgage lending
 - Military (embedded systems, robotics & smart buildings)
 - Financial Service: Insurance, stock exchange, banks/e-banks
 - Software and high-tech; Energy & petroleum; Automotive
- ◆ **Software Disputes/System Failure**
 - Breach of contract; schedule delay
 - Misrepresentation, fraud
 - Breach of warranty
 - Compliance w industry standards (ISO, SEI, DOD, IEEE, Mil Specs, Big 4, PMBOK, SWEEBOK)
 - Negligence and standard of care
 - Waterfall vs. Agile methods (Scrum, DevOps, etc.)
 - Misappropriation of trade secrets, IP disputes
 - IT Contracts Interpretation
 - ERP systems (SAP, Oracle, Peoplesoft, J. D. Edwards)
 - Legacy systems, interfaces, data conversion
 - D&O liability (Sarbanes Oxley)
- ◆ **Analysis, Testing, Evaluation**
 - RFP & Software Selection Process
 - Project estimation; Project Mgmt; Scope creep impact
 - Software defect analysis; test adequacy; Go-live readiness
 - IT governance/audit; Business Process Re-engineering;
 - Proper use of IT life cycle & project mgmt methods/tools
 - Root causes of project failure, cost overruns, schedule delay, poor quality deliverables, contract default & termination
 - Compliance with contracts, industry standards & practices
- ◆ **Software/Intellectual Property**
 - Software copyright infringement
 - Misappropriation of software/IT trade secrets
 - Valuing artifact reuse from failed projects
 - Source code comparison
 - Functional, design, look-and-feel comparisons
 - Patent Infringement
 - Valuing IP and Intellectual Capital
 - Estimates to complete failed projects

Services:

Consulting ◆ Investigations ◆ Research ◆ Analysis ◆ Recommendations ◆ Reports ◆ Opinions ◆ Expert testimony

Forums:

U.S. Court of Federal Claims ◆ State court ◆ Federal court ◆ International forums ◆ Arbitration ◆ Mediation

Experience & Expertise:

- ◆ **Each Senior Manager & CIO Expert Witness has 20-45 yrs experience in relevant IT areas incl:**
 - Business/Systems planning, business/IT restructuring
 - Staffing & estimating; Quality management
 - Project Management Office (PMO) setup/evaluation
 - Proper use of tools/methodology; Risk management
 - Systems integration; Data conversion; Software interfaces
 - System and project failure; Post go-live analysis
 - System architecture; reliability; usability, readiness, fitness
 - Electronic discovery (e-discovery) & litigation support
 - Litigation consulting; Expert witness testimony & reports
 - IT department planning, organization, operations
 - Estimating defect potential/removal efficiency pre-/post-GL
- ◆ **Experience in application software and systems domains such as:**
 - Internet, web-based & e-systems, (e-business, B2C, B2B, ISPs, SaaS, SOA, social nets, websites)
 - Distributed systems and databases; Relational data bases (RDMS); Data warehousing; Data archiving
 - Networked PCs (including cloud, WAN, LAN, and satellite networks); IT security and safety
 - Robotics, including robot-controlled manufacturing facilities and army bases
 - Enterprise Resource Planning/ERP Systems – SAP, Oracle, PeopleSoft, Lawson, JDEdwards, Cerner, Microsoft, IBM
 - Use of proprietary software tools to help plan, manage, support, report metrics, control defects
 - Customer relationship management (CRM) & Sales channel management systems, full-functionality POS systems

Professional Affiliations:

World Computer Law Congress; Hi-tech Law Assoc; Foundation for Corporate Directors; IEEE; Quality Assurance Association; Assoc. for IT Pros; CIO Peer Group Roundtable; Lecturer, content preparer for IT and IT/Law courses at USC & Southwestern Law School Previously on high-tech Boards incl.: CalTech/MIT Enterprise Forum; Academy of Interactive Arts & Sciences; CompuTalk

Certifications:

Certified Software Quality Analyst (CSQA) & Certified Software Test Engineer (CSTE); Certified Management Consultant (CMC); Certified Fraud Examiner (CFE); IT Infrastructure Library Foundation Certification Counsel; CPA (California license)

Complete professional staff CVs available on website at <http://www.wsrcg.com/consultants.html>
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