

WSR CONSULTING GROUP, LLC *(established 1988)*

Consultants & Expert Witnesses in Computer Systems and Software Projects

Firm Resume

Areas of Expertise:

◆ Industry Expertise

- Manufacturing
- Wholesale & Distribution (warehousing, transportation)
- Retail (front/back office, POS, forecasting, product planning)
- Restaurant/fast food service (front/back office; POS systems)
- e-business (new economy, internet, web 2.0)
- Gaming (lotteries, casinos, ticketing systems)
- Hospital/health care systems/HIPAA
- Higher-education; Real estate investment; Mortgage lending
- Military (embedded systems, robotics & smart buildings)
- Financial Service: Insurance, stock exchange, banks/e-banks
- Software and high-tech; Energy & petroleum; Automotive

◆ Software Disputes/System Failure

- Breach of contract
- Misrepresentation, fraud
- Breach of warranty
- Compliance w industry standards (ISO, SEI, DOD, IEEE, Mil Specs, Big 4, PMBOK, SWEEBOK)
- Negligence and standard of care
- Misappropriation of trade secrets
- IT Contracts Interpretation
- ERP systems (SAP, Oracle, Peoplesoft, J. D. Edwards)
- Legacy systems, interfaces, data conversion
- D&O liability (Sarbanes Oxley)

◆ Analysis, Testing, Evaluation

- Project estimation; Project Mgmt; Scope creep impact
- Software defect analysis; test adequacy; Go-live readiness
- IT governance/audit, CIO performance; Business Process Re-engineering;
- Proper use of IT life cycle & project mgmt methods/tools
- Root causes of project failure, cost overruns, schedule delay, poor quality deliverables, contract default & termination
- Compliance with contracts, industry standards & practices

◆ Software/Intellectual Property

- Software copyright infringement
- Misappropriation of software/IT trade secrets
- Idea theft
- Source code comparison
- Functional, design, look-and-feel comparisons
- Patent Infringement
- Valuing IP and Intellectual Capital
- Forensic Software Fingerprinting

Services:

Consulting ◆ Investigations ◆ Research ◆ Analysis ◆ Recommendations ◆ Reports ◆ Opinions ◆ Expert testimony

Forums:

U.S. Court of Federal Claims ◆ State court ◆ Federal court ◆ International forums ◆ Arbitration ◆ Mediation

Experience & Expertise:

◆ Each Senior Manager & CIO Expert Witness has 20-45 yrs experience in relevant IT areas incl:

- Business/Systems planning, business/IT restructuring
- Staffing & estimating; Quality management
- Project Management Office (PMO) setup/evaluation
- Proper use of tools/methodology; Risk management
- Systems integration; Data conversion; Software interfaces
- System and project failure; Post go-live analysis
- System architecture; reliability; usability, readiness, fitness
- Electronic discovery (e-discovery) & litigation support
- Litigation consulting; Expert witness testimony & reports
- IT department planning, organization, operations
- Software planning, design, development/engineering
- Software license/software maintenance agreements
- e-business (new economy, internet, web 2.0)
- Professional service agreements
- The Go-Live decision process
- Outsourcing, integrator & sub-contractor agreements
- Software and hi-tech asset valuations, hi-tech M&A
- Expert analysis on business and accounting issues
- Runaway systems & software project turnarounds
- Big 6 consulting mgrs/partner; CIO/VPs; IT Dept. heads; ERP Proj. Mgrs; Software design/developers

◆ Experience in application software and systems domains such as:

- New economy, internet, web-based & e-systems, (e-business, B2C, B2B, ISPs, SaaS, SEO, social nets, websites)
- Legacy mainframe systems; Three-tiered host-client-server architectures
- Distributed systems and databases; Relational data bases (RDMS); Data warehousing; Data archiving
- Networked PCs (including wide-area, local-area, and satellite networks)
- Robot controlled manufacturing facilities and army bases
- Enterprise Resource Planning/ERP Systems – SAP, Oracle, PeopleSoft, Lawson, JDEdwards, Cerner, Microsoft, IBM
- Specialized hi-tech hardware, software, operating systems, platforms/configurations, CASE & Project Mgmt. tools
- Customer relationship management (CRM) & Sales channel management systems, full-functionality POS systems

Professional Affiliations:

Hi-tech Law Assoc; Foundation for Corporate Directors; IEEE; Quality Assurance Association; Assoc. for IT Pros; CIO Peer Group Roundtable; Lecturer, content preparer for IT and IT/Law courses at USC & Southwestern Law School
Previously on high-tech Boards incl.: CalTech/MIT Enterprise Forum; Academy of Interactive Arts & Sciences; CompuTalk

Certifications:

Certified Software Quality Analyst (CSQA) & Certified Software Test Engineer (CSTE); Certified Management Consultant (CMC); Certified Fraud Examiner (CFE); IT Infrastructure Library Foundation Certification
Counsel, Member of the Law Society of Upper Canada; CPA (California license)

Complete professional staff CVs available on website at <http://www.wsrcg.com/consultants.html>

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